

## **Order Information**

Bubbles & Bags accepts orders via email, online or in-person at live shows. To order online, please send an email to [bubblesandbags@comcast.net](mailto:bubblesandbags@comcast.net). Please indicate the name(s) of the items you'd like to order, quantities desired, shipping and billing information (please include your name, complete address and phone/email). Bubbles & Bags will contact you to finalize your order and verify totals before shipment takes place. Please note that once an order is finalized, it cannot be cancelled.

## **Forms of Payment**

Bubbles & Bags accepts payment by cash (at live shows only) and by check, money order or cashier's check. We also accept payment by credit card via PayPal. If paying by credit card via Paypal, please add \$1 to cover the processing fees that Bubbles & Bags will be charged to accept payment in this manner. If paying by check, please make your check payable to Bubbles & Bags and send it (along with a copy of your order) to:

Bubbles & Bags  
Attn: Orders  
7409 Ticonderoga Rd.  
Downers Grove, IL 60516

Please note that for orders paid by personal check; your order will be shipped once your check clears our bank. All checks are deposited within 24 hours of their receipt. Before submitting your payment, please be sure to contact us first so that your total includes applicable tax and proper shipping charges. Orders paid with improper totals will not be processed until the entire correct total is received. If you are located within Illinois and are able to pick-up your order in-person, shipping charges will not apply!

## **Shipping**

Bubbles & Bags ships all orders via USPS Priority Mail. If another form of shipping is desired, please contact Bubbles & Bags at [bubblesandbags@comcast.net](mailto:bubblesandbags@comcast.net) and we'll be happy to accommodate your request. Bubbles & Bags will always contact you with shipping costs before an order is placed or a payment is processed. Rush and international shipping is available and will be quoted upon request.

## **Sales Tax**

Bubbles & Bags is required by law to collect sales tax on orders shipped within the state of Illinois. The current sales tax rate is 8%. Sales tax is also collected on sales made during live shows within the state of Illinois. No sales tax is collected on orders shipped to or purchased at shows outside of Illinois. Please note that sales tax must be charged for freight costs as well as your order subtotal.

## **Special Orders**

If you are looking for a particular style/theme of our products, please let us know! There are many, many other varieties that can be made available upon request. Please tell us what you have in mind and we'll do our best to fulfill your wishes! You may send an email to [bubblesandbags@comcast.net](mailto:bubblesandbags@comcast.net) to inquire.

## **Returns, Exchanges & Refunds**

Bubbles & Bags does not offer returns, refunds or credit so please be sure of your purchase before placing an order. Questions are more than welcome about anything at anytime. Send your inquiries to [bubblesandbags@comcast.net](mailto:bubblesandbags@comcast.net). Exchanges for identical items only are accepted if original products are defective upon receipt. Defective products would need to be returned to Bubbles & Bags for review and processing. If your shipment is defective, please notify us within 7 business days of the receipt of your order. Notices received after that time frame will not be accepted.

## **Miscellaneous**

To book a Bubbles & Bags show or to inquire about favors for weddings, bridal & baby showers, please see the "About Us" section of our website at [www.bubbles-bags.com](http://www.bubbles-bags.com). If you place an order and a particular item is out of stock, you will be notified immediately via email and/or phone. We will advise you as to when the item will be back in stock and you will be given the opportunity to wait for your order or to cancel. We regret that gift certificates and gift wrapping are not available at this time.

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